



PAYMENT POLICY

NEW CLIENTS and EXISTING CLIENTS: 100% of the estimated fees are due upon signing contract to hold the requested dates..

DOG WALKING CLIENTS: Payments are due at the start of the service and on a bi-weekly schedule thereafter.

ANY CLIENTS WITH A HISTORY OF LATE PAYMENT will be required to pay, IN FULL, and IN ADVANCE before future service dates are reserved.

**A \$30.00 fee will be charged for checks returned by the clients bank, regardless of the reason.*

**In the event it becomes necessary to initiate collection proceedings on an account, the client will be held responsible for all legal fees and costs of collection.*

Cancellation Policy: Please understand that when you book our services we will reserve that particular time exclusively for you and may then turn away other potential clients. We may not be able to rebook new clients into that time slot depending on the length of notification we are given. We understand your plans change and we, generally, do not charge for cancellations with adequate notice. However, if you cancel 24 hours or less prior to the date of the first visit there will be a \$25.00 cancellation fee.

Discounts (Proof Is Required For All the Below Mentioned Discounts):

- 10% Seniors Discount (65+)
- 10% Pet Industry Professionals (pet sitters, vet staff, kennel, humane society, etc.)
- 1 FREE VISIT for Shelter Pet Adoptees (adopted at least 6 months prior to 1st visit)
- 10% Active Duty Discount